

# **Research Brief**

# SBCCD Distance Education Success and Completion Rates from 2008 – 2009 to 2012 – 2013 Prepared by Benjamin Gamboa

# Purpose of Brief

The following brief illustrates the number of sections, grades on record (GOR) earned, and the success and completion rates for SBCCD courses from 2008 – 2009 to 2012 – 2013 by instructional method. In addition, student performance in lecture and online courses are compared while controlling for term, course, and instructor.

# **Summary of Findings**

- The number of sections has declined overall while notably increasing in laboratory and independent study sections.
- The number of online sections (i.e. internet only and hybrid sections) has decreased from 438 in 2008
  2009 to 379 in 2012 – 2013, a decrease of 59 (13%).
- The number of grades on record (GOR) in online courses (i.e. internet only and hybrid sections) has increased from 11,261 in 2008 – 2009 to 11,947 in 2012 – 2013, a 6% increase (686).
- The completion rate (formally retention) in online courses (i.e. internet only and hybrid sections) has increased from 80% in 2008 – 2009 to 85% in 2012 – 2013, a 6% increase (.849-.801/.801).
- When controlling for term, course, and instructor the overall five year success rate is slightly higher in lecture (67.1%) than in online (64.1%) sections.

#### **Findings**

Table 1 illustrates the number and percent of sections by instructional method from 2008 – 2009 to 2012- 2013 in sections where a grade on record (GOR) was earned. The proportion of lecture only, lab only, lecture/lab sections, and online (i.e. internet and hybrid) sections have remained relatively the same in the last five years. However, the number of sections has declined for every instructional method except for hybrid and independent study sections. Specifically, the number of hybrid sections has increased from 117 in 2008 – 2009 to 135 in 2012 – 2013, an increase of 18 (15%). The number of internet only sections has decreased from 321 in 2008 – 2009 to 244 in 2012-2013, a decrease of 77 (24%).

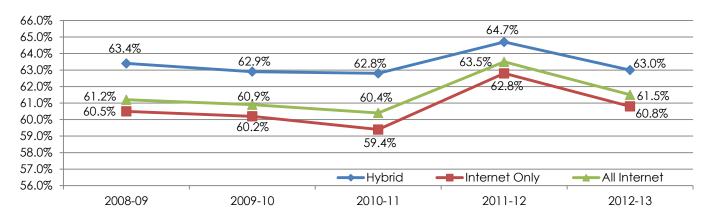
| Table 1: Number and Percent of Sections by Instructional Method from |
|--|
| 2008 – 2009 to 2012 – 2013 for Sections where a Grade on Record was  |
| Earned.  |

| Instructional          | 2008-2009 |       | 2009- | 2010  | 2010- | 2011  | 2011- | 2012  | 2012-2013 |       |  |
|------------------------|-----------|-------|-------|-------|-------|-------|-------|-------|-----------|-------|--|
| Method                 | #         | %     | #     | %     | #     | %     | #     | %     | #         | %     |  |
| Lecture Only           | 2,615     | 54.5  | 2,348 | 54.9  | 2,194 | 55.7  | 1,908 | 55.5  | 1,870     | 55.2  |  |
| Lab Only               | 395       | 8.2   | 371   | 8.7   | 346   | 8.8   | 290   | 8.4   | 301       | 8.9   |  |
| Internet Only          | 321       | 6.7   | 303   | 7.1   | 280   | 7.1   | 235   | 6.8   | 244       | 7.2   |  |
| Hybrid                 | 117       | 2.4   | 125   | 2.9   | 125   | 3.2   | 142   | 4.1   | 135       | 4.0   |  |
| Lecture/Lab            | 1,063     | 22.2  | 985   | 23.0  | 919   | 23.3  | 779   | 22.6  | 753       | 22.2  |  |
| Work<br>Experience     | 172       | 3.6   | 73    | 1.7   | 20    | 0.5   | 19    | 0.6   | 20        | 0.6   |  |
| Independent<br>Study   | 20        | 0.4   | 19    | 0.4   | 18    | 0.5   | 18    | 0.5   | 33        | 1.0   |  |
| Field<br>Experience    | 5         | 0.1   | 5     | 0.1   | 6     | 0.2   | 4     | 0.1   | 4         | 0.1   |  |
| Clinical               | 26        | 0.5   | 23    | 0.5   | 22    | 0.6   | 22    | 0.6   | 19        | 0.6   |  |
| Tutoring               | 9         | 0.2   | 1     | 0.0   | 2     | 0.1   | 13    | 0.4   | 0         | 0.0   |  |
| Two way<br>video/audio | 4         | 0.1   | 4     | 0.1   | 6     | 0.2   | 10    | 0.3   | 9         | 0.3   |  |
| One-Way<br>Video       | 52        | 1.1   | 21    | 0.5   | 0     | 0.0   | 0     | 0.0   | 0         | 0.0   |  |
| Total                  | 4,799     | 100.0 | 4,278 | 100.0 | 3,938 | 100.0 | 3,440 | 100.0 | 3,388     | 100.0 |  |

Note: The sections where students did not earn a GOR are excluded from this table; accordingly, the number of sections displayed in Table 1 will be lower than the actual number of sections offered by CHC.

The number of GOR in both internet only and hybrid sections has increased from 11,261 in 2008 – 2009 to 11,947 in 2012 – 2013, a 6% increase (see Tables 2 and 3). In contrast, GOR in lecture only sections have had a 15% decrease from 2008 – 2009 to 2012 – 2013. Equally important, the success rate in all types of distance education sections has slightly increased from 61% in 2008 – 2009 to 62% in 2012 – 2013 (see Figure 1). Moreover, hybrid sections have a consistently higher success rate than internet only sections. A limitation to comparing student performance in hybrid and internet sections is that the comparison does not control for term, course, and instructor.

#### Figure 1: SBCCD Internet Only and Hybrid Success Rates from 2008 – 2009 to 2012 – 2013.



# Table 2: SBCCD Success Rate by Instructional Method from 2008 – 2009 to 2012 – 2013.

| Instructional          | ional 2008 – 2009 |         |      | 20     | 009 - 2010 |      | 20     | 010 - 2011 |      | 20     | 011 - 2012 |      | 20     | 012 - 2013 |      |
|------------------------|-------------------|---------|------|--------|------------|------|--------|------------|------|--------|------------|------|--------|------------|------|
| Method                 | #                 | Ν       | %    | #      | Ν          | %    | #      | Ν          | %    | #      | Ν          | %    | #      | Ν          | %    |
| Lecture Only           | 50,794            | 74,884  | 67.8 | 51,240 | 77,047     | 66.5 | 50,125 | 74,188     | 67.6 | 45,286 | 64,498     | 70.2 | 44,675 | 63,561     | 70.3 |
| Lab Only               | 6,586             | 8,473   | 77.7 | 7,033  | 9,094      | 77.3 | 6,940  | 8,909      | 77.9 | 6,182  | 7,570      | 81.7 | 6,110  | 7,583      | 80.6 |
| Internet Only          | 5,172             | 8,554   | 60.5 | 5,531  | 9,191      | 60.2 | 5,087  | 8,565      | 59.4 | 4,457  | 7,101      | 62.8 | 4,843  | 7,963      | 60.8 |
| Hybrid                 | 1,716             | 2,707   | 63.4 | 2,083  | 3,310      | 62.9 | 2,226  | 3,542      | 62.8 | 2,573  | 3,977      | 64.7 | 2,510  | 3,984      | 63.0 |
| Lecture/Lab            | 15,056            | 20,258  | 74.3 | 15,374 | 21,039     | 73.1 | 14,370 | 20,088     | 71.5 | 12,315 | 16,745     | 73.5 | 12,111 | 16,428     | 73.7 |
| Work<br>Experience     | 660               | 985     | 67.0 | 279    | 418        | 66.7 | 174    | 236        | 73.7 | 155    | 200        | 77.5 | 194    | 262        | 74.1 |
| Independent<br>Study   | 42                | 53      | 79.2 | 68     | 85         | 80.0 | 73     | 83         | 88.0 | 61     | 74         | 82.4 | 85     | 97         | 87.6 |
| Field<br>Experience    | 68                | 71      | 95.8 | 46     | 52         | 88.5 | 47     | 55         | 85.5 | 19     | 27         | 70.4 | 16     | 20         | 80.0 |
| Clinical               | 534               | 762     | 70.1 | 463    | 633        | 73.1 | 427    | 560        | 76.3 | 428    | 514        | 83.3 | 382    | 481        | 79.4 |
| Tutoring               | 0                 | 22      | 0.0  | 0      | 5          | 0.0  | 117    | 193        | 60.6 | 31     | 67         | 46.3 |        |            |      |
| Two-Way<br>Video/Audio | 47                | 50      | 94.0 | 28     | 57         | 49.1 | 15     | 32         | 46.9 | 53     | 88         | 60.2 | 40     | 53         | 75.5 |
| One-Way<br>Video       | 950               | 1,662   | 57.2 | 469    | 950        | 49.4 |        |            |      |        |            |      |        |            |      |
| Total                  | 81,625            | 118,481 | 68.9 | 82,614 | 121,881    | 67.8 | 79,601 | 116,451    | 68.4 | 71,560 | 100,861    | 70.9 | 70,966 | 100,432    | 70.7 |

Note. The blue font refers to distance education sections, "#" refers to the number of successful grades, "N" refers to the number of GOR, and "%" is # divided by N.

#### Table 3: SBCCD Completion Rate by Instructional Method from 2008 – 2009 to 2012 – 2013.

| Instructional          | nal 2008 – 2009 |         |       | 20      | 09 – 2010 |      | 2010 - 2011 2011 - 2012 |         |      |        |         | 2012 - 2013 |        |         |       |
|------------------------|-----------------|---------|-------|---------|-----------|------|-------------------------|---------|------|--------|---------|-------------|--------|---------|-------|
| Method                 | #               | Ν       | %     | #       | Ν         | %    | #                       | Ν       | %    | #      | Ν       | %           | #      | Ν       | %     |
| Lecture Only           | 64,101          | 74,884  | 85.6  | 65,619  | 77,047    | 85.2 | 63,517                  | 74,188  | 85.6 | 56,485 | 64,498  | 87.6        | 57,468 | 63,561  | 90.4  |
| Lab Only               | 7,483           | 8,473   | 88.3  | 8,019   | 9,094     | 88.2 | 7,898                   | 8,909   | 88.7 | 6,889  | 7,570   | 91.0        | 6,963  | 7,583   | 91.8  |
| Internet Only          | 6,785           | 8,554   | 79.3  | 7,414   | 9,191     | 80.7 | 6,816                   | 8,565   | 79.6 | 5,855  | 7,101   | 82.5        | 6,712  | 7,963   | 84.3  |
| Hybrid                 | 2,239           | 2,707   | 82.7  | 2,740   | 3,310     | 82.8 | 2,918                   | 3,542   | 82.4 | 3,367  | 3,977   | 84.7        | 3,430  | 3,984   | 86.1  |
| Lecture/Lab            | 17,596          | 20,258  | 86.9  | 18,125  | 21,039    | 86.1 | 17,127                  | 20,088  | 85.3 | 14,457 | 16,745  | 86.3        | 14,673 | 16,428  | 89.3  |
| Work<br>Experience     | 775             | 985     | 78.7  | 321     | 418       | 76.8 | 219                     | 236     | 92.8 | 189    | 200     | 94.5        | 249    | 262     | 95.0  |
| Independent<br>Study   | 45              | 53      | 84.9  | 74      | 85        | 87.1 | 80                      | 83      | 96.4 | 70     | 74      | 94.6        | 92     | 97      | 94.8  |
| Field<br>Experience    | 71              | 71      | 100.0 | 50      | 52        | 96.2 | 53                      | 55      | 96.4 | 26     | 27      | 96.3        | 20     | 20      | 100.0 |
| Clinical               | 653             | 762     | 85.7  | 512     | 633       | 80.9 | 450                     | 560     | 80.4 | 454    | 514     | 88.3        | 406    | 481     | 84.4  |
| Tutoring               | 0               | 22      | 0.0   | 0       | 5         | 0.0  | 186                     | 193     | 96.4 | 36     | 67      | 53.7        |        |         |       |
| Two-Way<br>Video/Audio | 48              | 50      | 96.0  | 45      | 57        | 78.9 | 24                      | 32      | 75.0 | 69     | 88      | 78.4        | 46     | 53      | 86.8  |
| One-Way<br>Video       | 1,283           | 1,662   | 77.2  | 777     | 950       | 81.8 |                         |         |      |        |         |             |        |         |       |
| Total                  | 101,079         | 118,481 | 85.3  | 103,696 | 121,881   | 85.1 | 99,288                  | 116,451 | 85.3 | 87,897 | 100,861 | 87.1        | 90,059 | 100,432 | 89.7  |

Figure 2 and Table 4 indicate that when controlling for term, course, and instructor the overall five year success rate for lecture sections (67%) is slightly higher (ES = .06) than for online sections (64%). However, in 2012-2013, students in lecture courses were substantially (ES = .22) and statistically significantly (p < .001) more likely to successfully complete the course (70%) than students in online sections (60%) taught by the same instructor in the same semester. Similarly, students in lecture courses were substantially (ES = .24) and statistically significantly (p < .001) more likely to complete the course (91%) than students in an online course (83%) taught by the same instructor in the same semester. A limitation of these findings is that not all online courses are included in the comparison because many of the online instructors did not teach the same lecture course in the same term in which they taught the online course.

Figure 2: SBCCD Success Rates from 2008 – 2009 to 2012 – 2013 by Lecture and Online Sections taught by the Same Instructor in the Same Semester.

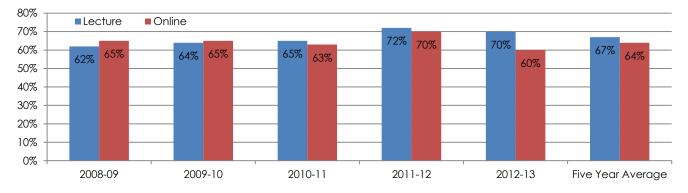


Table 4: SBCCD Success and Completion Rates from 2008 – 2009 to 2012 – 2013, Effect Sizes, and P-Values by Lecture and Online Sections taught by the Same Instructor in the Same Semester.

| Academic Year     | Le     | cture Cou | rse  | Distance | Education | n Course | ES*   | P-Value** |  |  |  |  |
|-------------------|--------|-----------|------|----------|-----------|----------|-------|-----------|--|--|--|--|
| Acquernic redi    | #      | Ν         | %    | #        | Ν         | %        | E2.   | F-VOIDE"  |  |  |  |  |
| Success           |        |           |      |          |           |          |       |           |  |  |  |  |
| 2008 - 2009       | 1,006  | 1,623     | 62.0 | 982      | 1,520     | 64.6     | .05   | .128      |  |  |  |  |
| 2009 - 2010       | 1,227  | 1,920     | 63.9 | 1,014    | 1,554     | 65.3     | .03   | .410      |  |  |  |  |
| 2010 - 2011       | 1,612  | 2,471     | 65.2 | 1,191    | 1,881     | 63.3     | 04    | .191      |  |  |  |  |
| 2011 - 2012       | 1,325  | 1,834     | 72.2 | 999      | 1,420     | 70.4     | 04    | .237      |  |  |  |  |
| 2012 - 2013       | 2,535  | 3,629     | 69.9 | 1,319    | 2,211     | 59.7     | -0.22 | < .001*** |  |  |  |  |
| Five Year Average | 7,705  | 11,477    | 67.1 | 5,505    | 8,586     | 64.1     | -0.06 | < .001*** |  |  |  |  |
| Completion        |        |           |      |          |           |          |       |           |  |  |  |  |
| 2008 - 2009       | 1,378  | 1,623     | 84.9 | 1,216    | 1,520     | 80.0     | 13    | < .001*** |  |  |  |  |
| 2009 – 2010       | 1,626  | 1,920     | 84.7 | 1,278    | 1,554     | 82.2     | 07    | .054      |  |  |  |  |
| 2010 - 2011       | 2,132  | 2,471     | 86.3 | 1,505    | 1,881     | 80.0     | 17    | < .001*** |  |  |  |  |
| 2011 - 2012       | 1,624  | 1,834     | 88.5 | 1,215    | 1,420     | 85.6     | 09    | .012***   |  |  |  |  |
| 2012 - 2013       | 3,310  | 3,629     | 91.2 | 1,843    | 2,211     | 83.4     | -0.24 | < .001*** |  |  |  |  |
| Five Year Average | 10,070 | 11,477    | 87.7 | 7,057    | 8,586     | 82.2     | -0.16 | < .001*** |  |  |  |  |

\* A .20 effect size corresponds to a Pearson r of .10. The effect size represents the magnitude of the difference between the target and the baseline measure. Using an effect size increases the likelihood that the difference is not only statistically significant but practical as well. \*\*The P-Value is an indication of statistical significance. Statistical significance exists when the P-value is less than .05 indicating that the difference between the groups is likely to be due

to chance only 5 out of 100 times. It is important to note that the p-value is influenced by the number of cases.

\*\*\*The difference is statistically significant.

# **Methodology**

Table 1 illustrates the number and percent of sections by instructional method from 2008 – 2009 to 2012 – 2013 for sections where a GOR was earned. It is important to note that sections where students did not earn a GOR are excluded from this table. Accordingly, the number of sections displayed in Table 1 will be lower than the actual number of sections offered by the District Colleges.

Tables 2 and 3 display the success and completion rates for SBCCD by instruction method from 2008 – 2009 to 2012 – 2013. There are twelve methods of instruction identified in Tables 2 and 3: lecture only, lab only, internet only, hybrid (a combination of internet and another instructional method—usually lecture), lecture/lab, work experience, independent study, field experience, clinical, tutoring, two-way interactive video and audio, and one-way video. The work experience, independent study, field experience, clinical, tutoring, two-way interactive, and one-way video instructional methods also may have included other instructional methods that were combined with these methods. The internet and hybrid instruction methods are the methods often referred to as distance education or online courses.

When examining the success and completion rates (formally retention) illustrated in Tables 2 and 3 it is essential **to not compare** the success and completion rates of different instructional methods because each method does not control for instructor and discipline and could be misleading. Comparing the success and completion rates longitudinally is more methodologically sound. In addition, a second more methodologically sound method than comparing across instructional methods is to compare success and completion rates while controlling for instructor, term, and course. Accordingly, Figure 2 and Table 4 illustrate the results of comparing lecture to distance education sections for the same term, course, and instructor. Specifically, if an instructor taught both an online and lecture course within the same term, the performance of students in each of these courses was compared.

Definitions: The number of grades on record (GOR) refers to one of the following grades and is also the number of students enrolled at census: A, B, C, D, F, P (CR), NP (NC), I, or W. Success rate is the number of A, B, C, or P grades divided by the number of GOR, and completion rate (formally retention rate) is the number of A, B, C, D, F, P, NP, or I grades divided by the number of GOR.

Effect Size and Statistical Significance. The effect size statistic is commonly used in meta-analyses. A metaanalysis uses quantitative techniques to summarize the findings from a number of studies on a particular topic to determine the average effect of a given technique. One method of interpreting effect size was developed by Jacob Cohen. Jacob Cohen defined "small," "medium," and "large" effect sizes. He explained that an effect size of .20 can be considered small, an effect size of .50 can be considered medium, and an effect size of .80 can be considered large. Effect size is calculated by dividing the difference of the two means by the pooled standard deviation. It is important to mention that the number of students in each group does not influence Effect Size; whereas, when statistical significance is calculated the number of students in each group does influence the significance level (i.e. "p" value being lower than .05). Accordingly, using Cohen as a guide, a substantial effect would be .20 or higher.

Any questions regarding this report can be directed to the Office of Institutional Effectiveness, Research, and Planning at (909) 389-3390 or you may send an email to <u>bgamboa@craftonhills.edu</u>: (District\_DE\_SucRet\_0809to1213.docx, Grades\_District\_GOR\_20120625\_FiveYears\_0708to1112.sav, Grades\_District\_GOR\_20130625\_1213.sav, Courses\_20122013\_InstMethod.sav, InstructionMethod\_20130222\_Undup.sav.)